



nevada**works**

Coordinating Workforce Development for Northern Nevada

## Individual Service Strategy (ISS) Policy

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**Approved:** June 14, 2019

**Purpose:** To provide program requirements for Youth (YTH) services under the Workforce Innovation and Opportunity Act (WIOA).

**Policy:** Service Providers shall develop an Individual Service Strategy (ISS) that details the services and goals for all Youth participants. The ISS shall also assess and document the participant's supportive service needs. The ISS must be directly linked to one or more of the indicators of performance and identify a career pathway which includes education and/or employment goals. The ISS must be completed in the Management Information System (MIS) and updated as needed during participation. A signed copy of the current version of the ISS is required to be in the participant's file.

### References:

SCP 2.1 Participant Eligibility for Youth Services

SCP 2.2 WIOA Youth Program Design